

## **NHDES Releases “Be Well Informed” Online Private Well Treatment Application**

Concord, NH – The New Hampshire Department of Environmental Services (NHDES) has created a new interactive web tool for private well owners to help them make better-informed decisions about water treatment systems. The “Be Well Informed” application allows well owners to enter water test results from a lab report for common well water constituents and obtain recommendations for appropriate water treatment options for constituents that exceed health standards. The application provides information on potential health effects or other issues that may affect a home’s appliances or fixtures.

While other similar online tools provide treatment information for one contaminant at a time, “Be Well Informed” evaluates test results for multiple contaminants simultaneously, providing water treatment recommendations tailored to the user’s overall water quality results. The application is a big step forward in terms of assisting private well users to select the right treatment technology and avoid harmful exposure. In New Hampshire, one in five private wells exceed the drinking water standard for arsenic and the Be Well Informed application will be particularly useful for homeowners trying to determine how to protect their families.

The application doesn’t consider every known contaminant or water quality issue (like odor or color issues) and water treatment can be a complicated problem, so private well users should consult with a qualified water treatment professional after reviewing the Be Well Informed treatment recommendations.

Contact Pierce Rigrod ([pierce.rigrod@des.nh.gov](mailto:pierce.rigrod@des.nh.gov), 271-0688) at NHDES if you have questions or comments about the Be Well Informed web application or visit [www.des.nh.gov](http://www.des.nh.gov), and search “Be Well Informed.” For more information about private well testing and treatment, visit [www.des.nh.gov](http://www.des.nh.gov) and look for “Private Well Testing Program” under the A to Z list or the Program list.